



CUSTOMER FEEDBACK FORM

Receiving feedback from our customers, whether positive or constructive, plays an important role in the development of continuous improvement of our quality management and customer service expectations. With this feedback form we seek to:

- Identify and address any instances of non-conformity of orders and/or products received by the customer.
- Identify and correct product and process deficiencies.
- Assess areas for product and process improvements when needed.

CUSTOMER INFORMATION:

COMPANY NAME	CONTACT NAME
ADDRESS	COUNTRY, CITY, STATE ZIP
PHONE	EMAIL

PRODUCT INFORMATION:

PRODUCT PART#	RI ORDER#	CUSTOMER PO#
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FEEDBACK INFORMATION:

DATE OF ISSUE	
DETAILS OF ISSUE OR DESCRIPTION:	
ACTION REQUESTED:	YES OR NO?

ADDITIONAL COMMENTS: Form can be sent to Tina Bowen at tbowen@richardsind.com.

Richards Industries is the parent company of Jordan Valve, Steriflow Valve, Steriflow Food & Beverage, LowFlow Valve, Hex Valve, Bestobell Steam Traps and Marwin Valve.